

## Energy Price Fact Sheet –Residential

Customer Type	Fuel Type	Distributor	Tariff Type	Offer Type	Release Date
Residential	Electricity	Energex	Single Rate	Exempt Pricing	21 September 2022

### Electricity Offer

Contract Term	No Expiry
Contract Expiry details	Your contract is ongoing until it is ended by you or us
Bill Frequency	Monthly

### Electricity Pricing Information

Anytime General Supply	Price (Ex GST)	Price (Inc. GST)
Usage	29.50 cents per KWh	32.45 cents per KWh
Supply Charge	138.20 cents per day	152.02 cents per day

**Daily Supply Charge:** a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.

**KWh:** stands for kilowatt hour and is the unit of measurement for your electricity usage

Discounts & Credits	
\$25 Credit on your first bill	Eligible for all customers who sign up online
\$50 Credit on your first bill	Eligible for all customers who sign up online and elect to pay by direct debit and/or elect to receive their bills electronically

Price Changes	Price (Ex GST)
Are these prices fixed?	No

We may vary your prices as set out in our terms and conditions by notice to you, which may be a message on your bill. Notice will be given as soon as practicable but, not later than your next bill (which may be after the effective date of the variation)

#### Electricity key contract features

Eligibility criteria	This offer is available to all Apex Energy customers, within the Energex distribution zone in Queensland with an applicable network tariff
Meter Type	Single Rate

#### Fees

Reconnection Fee for non-payment	Up to \$10 – this amount is GST inclusive and may be charged when your meter is re-energised after disconnection for non-payment
Disconnection Fee for non-payment	Up to \$10 – this amount is GST inclusive and may be charged when your meter is de-energised for non-payment
Cheque Dishonour Fee	Fixed fee of \$5. A dishonoured payment fee is charged with Apex attempts to process a payment via cheque and receive a dishonour notification from your bank. This amount is not subject to GST
Direct Debit Dishonour Fee	Fixed fee of \$2.50. A dishonoured payment fee is charged with Apex attempts to process a payment via direct debit and receive a dishonour notification from your bank. This amount is not subject to GST
Additional Fees	Additional fees and charges may apply. Please see our website for our fee schedule.

#### Electricity Terms and Conditions

For further information about the terms and conditions applicable to this energy offer, please contact Apex on 1300 273 969 or visit [www.apexenergy.com.au](http://www.apexenergy.com.au)

### Contact details and more information

Name:	Phone Number:	Website:
Apex Energy	1800 921 522	<a href="http://www.apexenergy.com.au">www.apexenergy.com.au</a>