

Energy Price Fact Sheet

Customer Type	Fuel Type	Distributor	Tariff Type	Offer Type	Release Date
Residential	Electricity	Energex	Single Rate	Exempt Pricing	1 Jul 2018

Electricity Offer

Contract Term	No Expiry
Contract Expiry details	Your contract is ongoing until it is ended by you or us
Benefit Period	24 Months
Bill Frequency	Monthly

Electricity Pricing Information

Anytime General Supply	Price (Ex GST)	Price (Inc. GST)
Usage	20.50 cents per KWh	22.55 cents per KWh
Supply Charge	99.00 cents per day	108.90 cents per day

Daily Supply Charge: a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.

KWh: stands for kilowatt hour and is the unit of measurement for your electricity usage

Discounts & Credits	
14% Pay on time discount	This discount is for those that have elected to pay by direct debit and receive bills electronically. The pay on time discount applies to your total bill (GST exc and exclusive of any penalty fees), for each bill paid in full on or before the due date. It will appear as a separate credit on your bills.
12% Pay on time discount	This discount is for those that have elected to receive bills electronically. The pay on time discount applies to your total bill (GST exc and exclusive of any penalty fees), for each bill paid in full on or before the due date. It will appear as a separate credit on your bills.
10% Pay on time discount	The pay on time discount applies to your total bill (GST exc and exclusive of any penalty fees), for each bill paid in full on or before the due date. It will appear as a separate credit on your bills.
\$25 Credit on your first bill	Eligible for all customers who sign up online
\$50 Credit on your first bill	Eligible for all customers who sign up online and elect e-billing
\$75 Credit on your first bill	Eligible for all customers who sign up online, elect e-billing and direct debit payments

Price Changes	Price (Ex GST)
Are these prices fixed?	No
We may vary your prices as set out in our terms and conditions by notice to you, which we will do at least 20 business days before any price increase.	

Electricity key contract features	
Eligibility criteria	This offer is available to all Apex Energy customers, within the Energex distribution zone in Queensland with an applicable network tariff
Meter Type	Single Rate

Fees	
Reconnection Fee for non-payment	Up to \$10 – this amount is GST inclusive and may be charged when your meter is re-energised after disconnection for non-payment
Disconnection Fee for non-payment	Up to \$10 – this amount is GST inclusive and may be charged when your meter is de-energised for non-payment
Cheque Dishonour Fee	Fixed fee of \$5. A dishonoured payment fee is charged with Apex attempts to process a payment via cheque and receive a dishonour notification from your bank. This amount is not subject to GST
Direct Debit Dishonour Fee	Fixed fee of \$2.50. A dishonoured payment fee is charged with Apex attempts to process a payment via direct debit and receive a dishonour notification from your bank. This amount is not subject to GST
Additional Fees	Additional fees and charges may apply. Please see our website for our fee schedule.

Electricity Terms and Conditions	
For further information about the terms and conditions applicable to this energy offer, please contact Apex on 1300 273 969 or visit www.apexenergy.com.au	

Contact details and more information

Name:	Phone Number:	Website:
Apex Energy	1300 273 969	www.apexenergy.com.au