

Energy Price Fact Sheet – APEXEGX_H_2019

Customer Type	Fuel Type	Distributor	Tariff Type	Offer Type	Release Date
Res/Com	Electricity	Energex	Single Rate	Exempt Pricing	1 JAN 2019

Electricity Offer

Contract Term	No Expiry
Contract Expiry details	Your contract is ongoing until it is ended by you or us
Bill Frequency	Monthly

Electricity Pricing Information

Anytime General Supply	Price (Ex GST)	Price (Inc. GST)
Usage	21.50 cents per kWh	23.65 cents per kWh
Supply Charge	85.14 cents per day	93.65 cents per day

Daily Supply Charge: a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.

kWh: stands for kilowatt hour and is the unit of measurement for your electricity usage

Discounts & Credits	
\$25 Credit on your first bill	Eligible for all customers who sign up online and elect to receive their bills electronically.
\$25 Credit on your next bill	Eligible for all customers who elect to pay by direct debit

Price Changes	Price (Ex GST)
Are these prices fixed?	No
We may vary your prices as set out in our terms and conditions by notice to you, which we will do at least 20 business days before any price increase.	

Electricity key contract features	
Eligibility criteria	This offer is available to all Apex Energy customers, within the Energex distribution zone in Queensland with an applicable network tariff
Meter Type	Single Rate

Fees	
Late Payment Fee	\$15 Late Payment fee. A late payment fee is charged when your account is not paid by the due date on the bill.
Reconnection Fee for non-payment	Up to \$10 – this amount is GST inclusive and may be charged when your meter is re-energised after disconnection for non-payment
Disconnection Fee for non-payment	Up to \$10 – this amount is GST inclusive and may be charged when your meter is de-energised for non-payment
Cheque Dishonour Fee	Fixed fee of \$5. A dishonoured payment fee is charged with Apex attempts to process a payment via cheque and receive a dishonour notification from your bank. This amount is not subject to GST
Direct Debit Dishonour Fee	Fixed fee of \$2.50. A dishonoured payment fee is charged with Apex attempts to process a payment via direct debit and receive a dishonour notification from your bank. This amount is not subject to GST
Additional Fees	Additional fees and charges may apply. Please see our website for our fee schedule.

Electricity Terms and Conditions	
For further information about the terms and conditions applicable to this energy offer, please contact Apex on 1300 273 969 or visit www.apexenergy.com.au	

Contact details and more information

Name:	Phone Number:	Website:
Apex Energy	1300 273 969	www.apexenergy.com.au